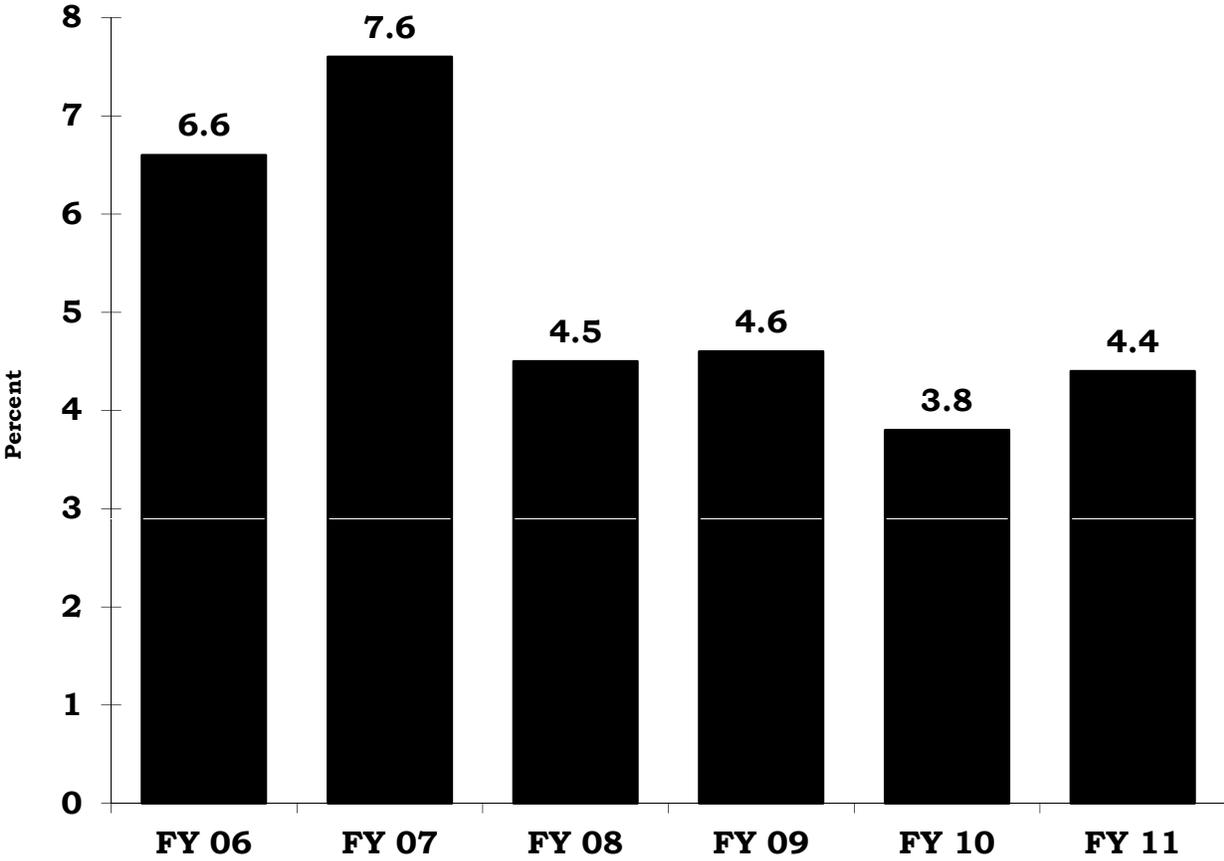


***Arbitration
(as % of Negotiated Grievances)
FY 06 - 11***



--In FY 11, 53 out of 1216 negotiated grievances were advanced to binding arbitration.

Chart C