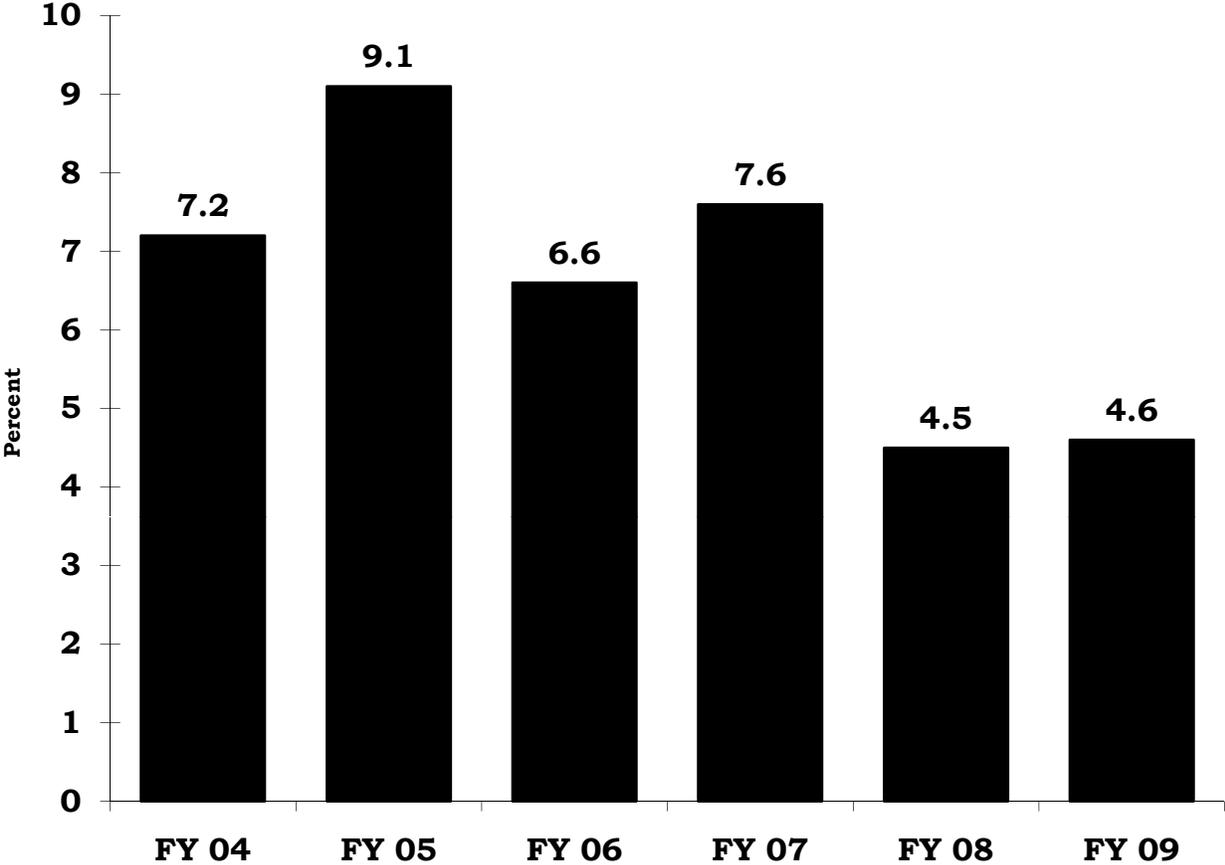


***Arbitration  
(as % of Negotiated Grievances)  
FY 04 - 09***



**--In FY 09, 51 out of 1108 negotiated grievances were advanced to binding arbitration**

Chart C