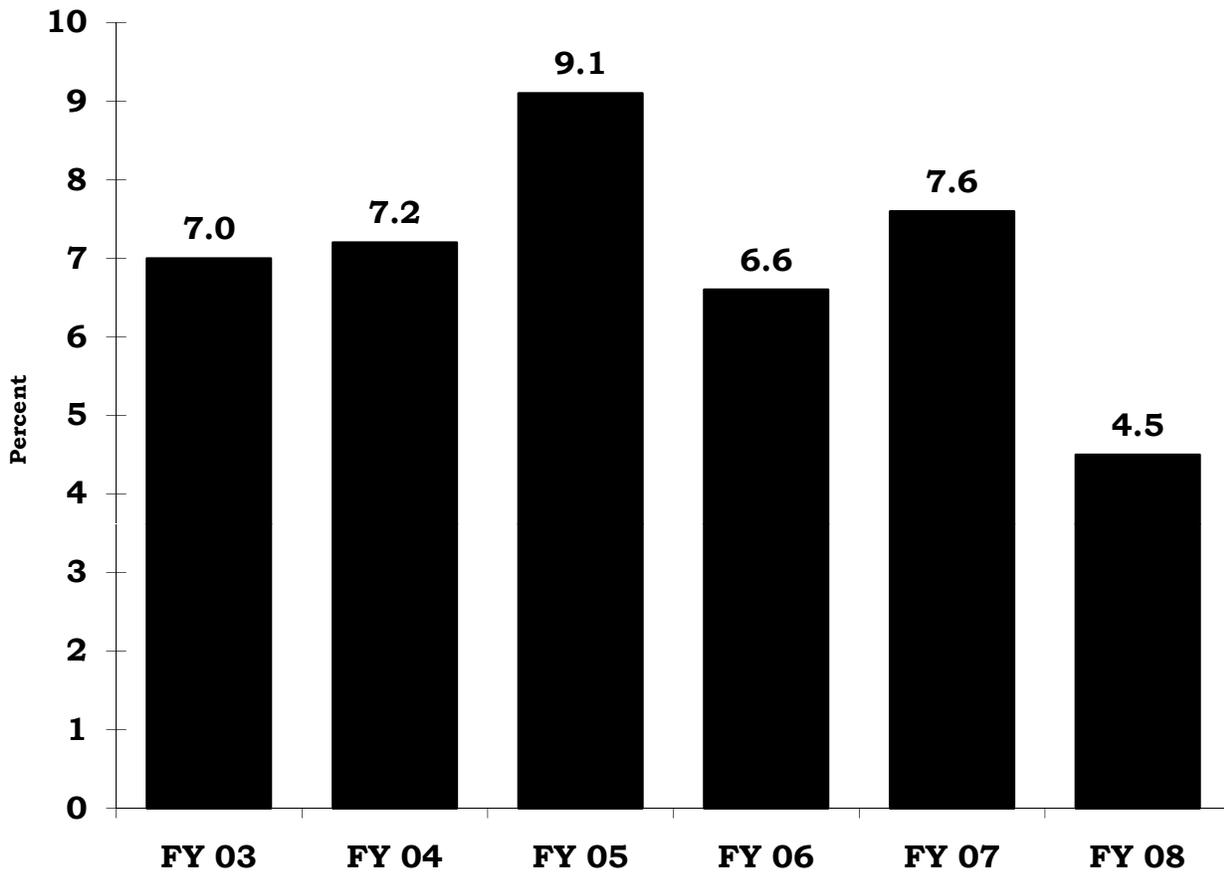


***Arbitration
(as % of Negotiated Grievances)
FY 03 - 08***



--In FY 08, 57 out of 1261 negotiated grievances were advanced to binding arbitration

Chart C