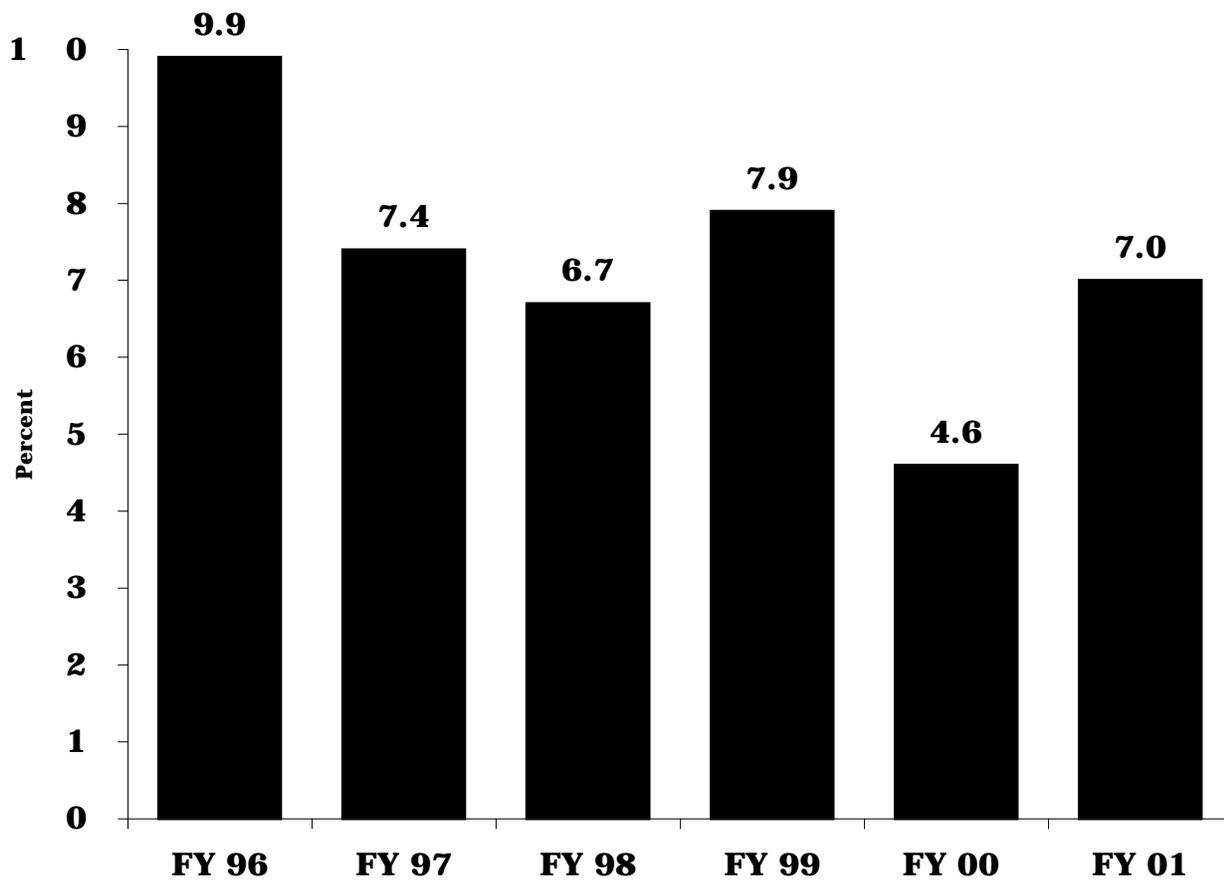


***Arbitration
(as % of Negotiated Grievances)
FY 96 - 01***



--In FY 01, 60 out of 855 negotiated grievances were advanced to binding arbitration

Chart C